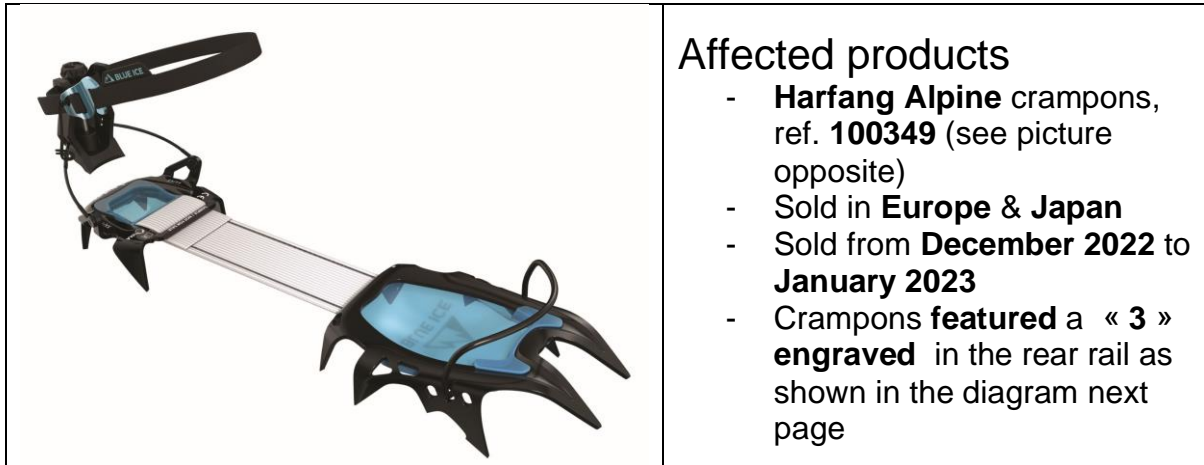


Les Houches, January 16th, 2023**BLUE ICE - RECALL / Harfang Alpine crampons (100349)****Identified risk**

A central strap length adjustment issue was brought to our attention following a recent modification of a series of **Harfang Alpine** (100349) crampons.

The primary concern is that the length adjustment mechanism of the central strap cannot be sufficiently secured at the desired length which results in a risk of progressive loosening and possible loss of the crampon during normal use.

Recall

If you recently (from December 2022 to beginning of January 2023) bought a pair of **Harfang Alpine** crampons (100349) these may be affected by this issue, **stop using them immediately**.

Procedure

If you have a pair of Harfang Alpine crampons affected by this recall (see « Product concerned »),

- Contact our warranty department at warranty.eu@blueice.com
- A return label will be sent to you
- Ship back the pair of Harfang Alpine with this return label


A new pair will be send you within short notice.

We are sincerely sorry for this issue.

BLUE ICE Quality Assurance & Warranty

Warranty.eu@blueice.com

How to check if my Harfang Alpine crampons (100349) are concerned.

	Deploy The Harfang Alpine crampon
	Remove completely the centrale strap from the rear rail
	Remove it completely
	Remove the ABS from the rear rail
	If you see a “3” engraved on the underneath of the rail, your crampon needs to be replaced
	Zoom on the “3” marking